Notice to Customers

Dear Liberty Customer,

We are writing to inform you that you were mistakenly sent an estimated bill in January. We want to apologize for this error and assure you the issue has been addressed and corrected.

We have reversed your most recent bill and issued a new bill in the correct amount, based on your actual meter reading. If you have already paid your January bill, an adjustment for the difference will appear on your next bill. If you have not paid your bill, please wait and pay the new amount. Your due date will be adjusted accordingly.

We appreciate your understanding and look forward to serving you in the new year.

Respectfully,

Liberty
Customer Service